



CVG Airport Update on Coronavirus

March 25, 2020

For the well-being of our passengers and employees, the Cincinnati/Northern Kentucky International Airport (CVG) is committed to operating a safe and clean airport. We continue to coordinate with the Northern Kentucky Health Department and our airline partners in response to the COVID-19 pandemic. The airport is classified as essential infrastructure and remains open and operational. Our air cargo operators are working tirelessly to ensure supply chains remain unimpeded.

Most administrative employees of the airport are now working remotely. Employees whose job functions are critical for safety and security, operations, and maintenance and cleaning continue to report for duty.

The CDC has not implemented enhanced passenger screening at CVG. When warranted, airport personnel follow protocols issued by public health authorities for proper passenger screening.

CVG encourages passengers to practice good personal hygiene. Especially while traveling, please wash your hands frequently; cough into your elbow; avoid touching your face; etc. We implore passengers to practice social distancing.

Airport housekeeping regularly and thoroughly cleans all our facilities, especially heavily trafficked areas. Regular deep cleanings for facilities and assets are ongoing. There are designated stations around the Terminal facilities that provide employees and passengers with hand sanitizer and/or sanitary wipes. We encourage the public to make use of wipes to disinfect high-touch areas you may encounter.

CVG is reducing the number of restrooms and gate areas that are open to ensure a high standard of cleanliness. As this situation evolves and airlines adjust to lower passenger volumes, certain closures are necessary. The USO Lounges, Delta Sky Lounge, and CVG Career Center are temporarily closed. As of March 25, 2020, all parking has been consolidated to the CVG Terminal Garage; the CVG ValuPark, CVG Economy Lot, and CVG Parking Valet products are temporarily closed. Pricing at the CVG Terminal Garage has been reduced to a \$10 daily rate for passengers. Per Governor Beshear's order of March 16, 2020, restaurants and bars at CVG have closed seating areas. A limited number of concessions remain open and are offering takeaway and carry-out options for passengers.

CVG recognizes that many companies and families are re-evaluating upcoming travel plans. Most carriers have announced significant changes to their schedules for the next few months as a result of changing demand. Delta Air Lines has suspended its flight to Paris, France. Air Canada and Vacation Express have also suspended their international flight operations. The U.S. State Department's Level 4 travel advisory of March 19, 2020, is a recommendation, not a restriction, and we are not aware of suspensions or cancellations of other international flights at present.

The airport is experiencing a sudden and significant decline in passenger volumes. This is a fluid situation, and airlines are making changes rapidly. For passenger flights that are operating, the load factor averages about 20-25%. The daily TSA checkpoint throughput, on average, has dropped more than 50% compared to the same time last year. These figures are in line with national averages being seen at airports across the country.

Passengers should contact their airline with inquiries or for questions about flight status. Most carriers ask that you wait to reach out until within 72 hours of your scheduled departure due to high call volumes. Passengers, employees, and the public may visit [CVGairport.com/FlyHealthy](https://www.cvgairport.com/flyhealthy) for airport updates, resources, and tips.